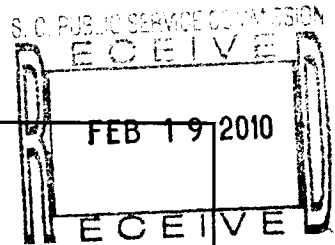


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**SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT****SOUTH CAROLINA OPERATIONS**

COMPANY NAME

BLC Management, LLC

QUARTER / YEAR

10 thru 12 / 2009

Month:

OctoberNovemberDecember

Number of Customer Access Lines

000

Trouble Reports / Access Line (%)

Customer Out of Service Clearing Times (%)

New Installs Completed w/in 5 Days (%)

Commitments Fulfilled (%)

Comments / Explanations: _____

Person Making Report / Contact Information:

JanetteDansbyAccount Manager